



Privacy Policy

No Exit Rooms Limited and our promise to keep your data safe.

We promise to keep your data safe and comply with the General Data Protection Regulation (GDPR). Your personal information will be treated respectfully, confidentially and in accordance with GDPR.

Who 'We' Are:

'We' = No Exit Rooms Limited

We are the 'data controller' and are responsible for deciding how your data is used.

What information do We collect:

We only collect essential information from customers that is required to secure, process and complete a booking. Information required includes:

- your name, address, number of players, contact telephone number and email address
- for payments, we use third party payment apps (WorldPay and PayPal) to process payment securely and independently
- game bookings made via our website and by telephone are processed using our booking app, 'Bookify'

Why is your information used:

We only use your personal information (which you provide when booking your game), to:

- process payment,
- make your booking,
- send you an auto-email confirmation of your booking,
- send you an auto-email reminder 24-hours prior to your booking.
- send you an update of your booking IF you have made any changes
- IF you opt in to receive exclusive offers, we may from time to time email your with our latest offers and promotions.

How information collected is used:

We will only use customer information where we are allowed to by law e.g. carrying out an agreement we have with the customer, fulfilling a legal obligation, because we have a legitimate business interest or where the customer agrees to it.

Information collected will be used to:

- secure booking for chosen date and time
- to understand how customers uses our products and services
- to understand where our customers have heard about No Exit Rooms Limited to improve our marketing
- to inform customers of exclusive offers via email if they provide consent to receiving this information

No Exit Rooms Limited customers may request to see copies of the data we hold or request that we delete their data by contacting info@noexitrooms.co.uk.

Cookie Policy

By using this website you are consent to the use of cookies. We use cookies to help enhance our customer's experience by recognising your device on return visits and tailoring content for unique users. We do not sell cookie-collected information to any third party or external promoters.

Your 'Team Photo' at the end of your Game:

We post Team Photos at the end of each game on our social media (Facebook, Twitter, LinkedIn, Instagram). If you prefer NOT to have your photo shared on social media, please let your Gamemaster know when you arrive.